



The Santevia™ Water System revolutionizes tap water, creating pure, fresh tasting water that is healthier for you and more cost effective than bottled water. Using an 8 stage filtration and re-mineralization system, the Santevia™ Water System cleans, mineralizes and invigorates your water while adjusting the pH level to mildly alkaline. Every 4-6 months, the 5 stage filter needs to be replaced to continue producing clean, mineralized and alkalinized water.

## **Steps to replacing my filter:**

Watch the maintenance video online at [www.santevia.com](http://www.santevia.com), OR follow these steps below.

(✓ Check off each step as you go along)

1	Disassemble and clean both the upper and lower tanks using a soft clean washcloth, warm water and a mild cleanser.
2	Remove the tap and check the washers and nut for algae. Wash with a mild cleanser and run it also through the tap.
3	Wash the cartridge connector with a mild cleanser.
4	Rinse and dry the tanks, tap and cartridge connector completely with either a paper towel or clean dishtowel.
5	Remove the mineral rocks from the basket and boil them in a pan of water for 5-10 minutes.
6	Let them cool for 2-3 minutes on a paper towel. DO NOT rinse them with tap water to cool them down.
7	Remove the 5 Stage Ultrasonic Filter from its packaging and standing it up right. Rinse it under cool water until the water coming out the bottom is clear. Use cool water only. You are rinsing away the carbon dust from the filter.
8	Holding it only by the sides, scrub both sides of the ceramic pre-filter using a scrub sponge (the one with the yellow sponge on one side and the green scrubbing pad on the other). Make sure to turn it over and scrub the bottom also.
9	Re-assemble your system making sure you did not forget to put any washers back on or the magnetic nut.
10	Run 2 full upper tanks of water through the system before drinking. (Use the discarded water on your plants.)

\*\*Remember to regularly perform your weekly cleaning of your ceramic pre-filter, as well as your quarterly maintenance, and to replace your 5 stage filter every 4-6 months.

### **Do you have a positive story to share about Santevia™?**

Send us your story to [customerservice@santevia.ca](mailto:customerservice@santevia.ca) titled *“Positive story promotion”*.

If it is chosen, we will post it on our website and send you a **FREE** 5 Stage Filter.